

Trust Coronavirus Update, Planning and Preparedness

This week, the U.S Centers for Disease Control and Prevention (CDC) warned that the coronavirus, otherwise known as COVID-19, will likely continue its spread around the world and to the U.S. While we don't know the extent to which the coronavirus will take hold in the U.S., the UAW Retiree Medical Benefits Trust (the "Trust") is taking precautionary measures to protect the safety of our employees, carrier partners and members.

Member Health Care Coverage for Coronavirus

Members who have concerns that they may have been exposed to coronavirus or may have symptoms should contact their physician for testing. Diagnostic testing related to coronavirus is covered 100% under all Trust health care plans. Health plans are actively working with providers to ensure billing codes are updated by April 1; bills submitted prior to April 1 may need to be reprocessed. The tests will likely be nasal swabs that are then sent to a laboratory.

Members also have access to a 24/7 nurse line. And soon, all members will have access to telemedicine visits. (Most plans already have telemedicine services available; the Trust is working with its carrier partners to make it available through all Trust-sponsored plans. Members can contact their health plan for more information on these services.) When available, the copay for telemedicine visits will be covered 100% for at least the next 90 days for all Trust health care plans.

Prescription Drug Coverage*

Members have the ability to have 90-day supplies of long-term / maintenance medications delivered to their home by the Express Scripts pharmacy. Members can login to [express-scripts.com](https://www.express-scripts.com) or call 866-662-0274 for more information.

We understand the desire to be prepared. Standard refill policies allow members to refill or renew a prescription medication when 25% of the current prescription is remaining. This should help them stay on track with medication during this time. Express Scripts is monitoring the situation closely and will provide updated information on [express-scripts.com](https://www.express-scripts.com) if or when the situation changes. We are committed to taking appropriate actions to ensure members have the medication on hand to keep them healthy. Should members have any questions or concerns about their individual situation, Express Scripts pharmacists are available 24/7.

If members currently fill 30-day supplies of maintenance medication at a local retail pharmacy and would like a longer-term supply, they can ask their physician to write the prescription for a 90-day supply and fill it at Express Scripts Home Delivery. Express Scripts pharmacists can help them get started by calling 866-662-0274.

*Members enrolled in Kaiser or Health Partners should contact their health plan regarding prescription drug coverage.

Retiree Meetings

Effective immediately, the Trust is imposing a **temporary nationwide travel restriction for all Trust employees and carrier partners servicing UAW retiree meetings and other functions through the end of April**. The Trust will continue to evaluate the situation. The CDC advises that older adults and those with serious chronic medical conditions are at a higher risk of getting very sick from this illness. Because

most of the members who attend meetings fall into this category, it is important to take actions to reduce their risk of getting sick with the disease.

For meetings already scheduled in March and April for Trust and/or carrier representative presence, the Trust will reach out to the UBR or retiree chair to reschedule once travel resumes. Seasonal health messaging and other topics will be made available on UAWTrust.org and in the [UBR File Cabinet](#).

Other Resources Available

Because Trust and carrier representatives will not be at upcoming retiree meetings, retirees can contact the Trust or the carriers directly for assistance on matters related to billing, claims, prior authorizations, finding providers or help understanding benefits and programs. A list of phone numbers for all Trust carriers can be found [here](#).

The Trust has also updated the home page of the UAWTrust.org website with additional valuable information related to coronavirus.

The safety of Trust employees and our members is of the utmost importance. The Trust will continue to monitor CDC recommendations and news reports on a daily basis. We will notify you as relevant updates occur. We appreciate your time and understanding on this issue. For additional questions, contact Matt Wood at 313-324-5952 or by email at mwood@rhac.com.